

## Notice to NEW users and RETURNING users

Starting with the 2010-2011 school year, the “**My Account**” feature is now active. You will need to register again this year, but afterwards, you can return to the Web Site and go to the “My Account” section to sign in and view/modify your student’s coverage or even add additional student coverage for another student. If you haven’t yet registered this school year (2010-2011), start the process by entering in a School System (district) and selecting the state from the search box below. Then click on the green “SEARCH” button.

If you need to return to the Web Site to update or add coverage, the “My Account” feature will be available for your use after you register now.

The screenshot displays the K12 Student Insurance website interface. At the top left is the logo "K12 Student Insurance". At the top right is the UnitedHealthcare logo with the tagline "Healing health care. Together." and a red circle around the "My Account" link. Below the logo is a navigation menu with links: Home, About Us, Frequently Asked Questions, Plans & Pricing, How to Enroll, and Claim Information. A dark bar below the menu contains the text "[ ENROLLMENT PROCESS ]".

A horizontal bar below the navigation menu shows a six-step enrollment process:

- 1 SEARCH FOR A SCHOOL
- 2 SELECT COVERAGE
- 3 CREATE ACCOUNT
- 4 PROVIDE STUDENT INFORMATION
- 5 ENTER PAYMENT INFORMATION
- 6 CONFIRMATION

The main heading is "Search for Student's School System". Below this, there is instructional text: "First, let's determine if your student's school is one of our clients. If your student's school is not listed, please call us at 1-866-409-5733." and "If you are enrolling more than one student, your first School System selected will be the default for all students. You will be given the opportunity to edit this selection by student later in the enrollment process." A link for "Notice to Customers" is provided.

A warning icon and text state: "Enter the year and the first few letters of the school system name (not the ISD abbreviation) and choose the state." Below this is a search form with the following fields:

- School Year: Select one: [dropdown]
- School System: [text input]
- School State: Select one: [dropdown]

A green "SEARCH" button with a magnifying glass icon is located at the bottom of the form.

At the bottom of the page, the HSR logo is shown on the left, and on the right, it says "a United HealthCare Third-Party Administrator" and "Accident & Health Insurance".

If you clicked on the “My Account” link above, you’ll have to login.

The screenshot shows the K12 Student Insurance website header with the UnitedHealthcare logo and tagline "Healing health care. Together." Navigation links include Home, About Us, Frequently Asked Questions, Plans & Pricing, My Account, Contact Us, How to Enroll, and Claim Information. The main content area is titled "MEMBER SIGN IN" and contains a login form with fields for Username and Password, a LOGIN button, and links for "Forgot Your Password?" and "Forgot Your User Name?". Below the login form is a banner for HSR Health Special Risk, Inc., a United HealthCare Third-Party Administrator, with the text "Accident & Health Insurance".

Once you have purchased insurance through the Web Site for the 2010-2011 school year, and you return to review or add coverage for one (or more) of your covered students, you will see a page that looks something like the example below. All enrolled students (name blackened out in example) have their own choices from which to choose available operations, listed below the student’s name. Click on the appropriate link to perform the operation. Click on “My Account” to return.

The screenshot shows the K12 Student Insurance website header with the UnitedHealthcare logo and tagline "Healing health care. Together." Navigation links include Home, About Us, Frequently Asked Questions, Plans & Pricing, My Account, Contact Us, How to Enroll, and Claim Information. The main content area is titled "My Account" and contains a sub-header "Students" followed by a list of links: "Change Password", "Enroll New Students", and "Logout". Below the "Students" header, a student's name is blacked out, and a list of links is displayed: "Update Information", "Add Coverage", "View Current Coverage", and "View Coverage History". This list of links is circled in red.